



Adult Medical Day Care Centers COVID-19 Update

Maryland Department of Health

March 17, 2020



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Maryland Medicaid

Adult Medical Day Services

- AMDC will be permitted to bill for an administrative per diem rate of \$69.90.
- The administrative per diem rate should be billed by using code W5102.
- Providers may bill for the administrative per diem on or after Tuesday, March 17, 2020.
- This rate will be in place until further notice by the Department.
- Providers may bill this administrative per diem rate for Medicaid-eligible individuals enrolled in the Medical Adult Day Care as of March 14, 2020 who have been determined to meet the medical adult day care level-of-care criteria as defined in COMAR 10.09.07.



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Governor's Executive Order

- Closure of Adult Day Care Centers. All adult day care centers (as defined in Section 24-701 of the Health-General Article) shall be closed, effective 12:01 a.m. on March 17, 2020.

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Check on the Status of Your Participants Daily

- Complete OHCQ's Daily Care Connection form daily for all participants.
- Any staff member may complete the form.
- You may phone the participant or connect on-line.
- If the participant is in the hospital, you do not need to complete this process or fill out a form.

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What if I can't reach the participant?

- Make multiple attempts throughout the day to reach the participant.
- Make multiple to reach their emergency contacts.
- If after multiple attempts you cannot reach the participant or their emergency contact, discuss next steps with the center's nurse.
 - Document your actions in the participant's record.

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Questions

- Do you have enough food and fluids?
- Are you taking all of the medicines that your doctor told you to take?
- Are there any essential supplies that you need?
- If you don't feel well, call your doctor.
- If the participant has any significant changes in their health, the caller shall notify the center's nurse.

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What messages does this contact send to the participant and their family?

The Daily Care Connection

- Someone took the time to check on me today.
- Someone is asking if I have enough food and fluids.
- Someone is telling me that taking my medicine is important.
- Someone wants to know if I am missing essential supplies.
- Someone is trying to help me find local resources, best as they can.
- Someone is calling tomorrow to check on me.

Someone cares about me!

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If I have nothing else to do, my staff can . . .


Administrative Processes

- Review and update your policies and procedures.
- Review the relevant regulations in COMAR.
- Review and improve your administrative processes.
- Develop and implement training for your staff.
- Conduct small group discussions on a specific topic or scenario for your staff on-line or on a conference call.
- Review billing requirements.
- Finish your old "to do" list, if still applicable.

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Maryland
DEPARTMENT OF HEALTH

Office of Health Care Quality Adult Medical Day Care Dashboard
Protecting the health and safety of Marylanders across the health care continuum

<p>AMDC Unit at OHQC</p> <p>Toll-Free Phone: (877)-402-8221 Local Phone: (410)-402-8217 Fax: (410)-402-8179</p> <p>Links to Key Documents</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> OHQC Transmittals <input checked="" type="checkbox"/> OHQC Reports <input checked="" type="checkbox"/> OHQC Forms <input checked="" type="checkbox"/> OHQC Alerts <p>Assessment and Planning</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Problem List Guidelines <input checked="" type="checkbox"/> ADCAPS Guidelines <input checked="" type="checkbox"/> Service Plan/Plan of Care Guidelines <p>Licensure Application</p> <div style="display: flex; justify-content: space-around;">   </div> <p>Incident Report Form</p> <p>Complete the Incident Report Form and submit to amdc.halo@maryland.gov Call 410-402-8217 or 877-402-8221</p>	<p style="text-align: center; background-color: #FFD700; padding: 2px;">COVID-19 Resources</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>CDC - How to Protect Yourself</p> <p>CDC - If You are at High Risk</p> <p>CDC - Protect Your Home</p> </div> <div style="width: 45%;"> <p>OHQC - Daily Care Connection</p> <p>Medicaid Billing Information</p> <p>Medicaid Waiver Information</p> </div> </div> <p style="text-align: center; background-color: #FFD700; padding: 2px;">Adult Medical Day Care</p> <p>OHCQ's Adult Medical Day Care (AMDC) Unit oversees the regulatory compliance for adult medical day care centers in Maryland. Adult Medical Day Care Centers are operated for the purpose of providing medical day care services in an ambulatory care setting to medically compromised adults who do not require 24-hour inpatient care, but, due to their degree of impairment, are not capable of full-time independent living.</p> <p style="text-align: center; background-color: #FFD700; padding: 2px;">Senior Center Plus Program</p> <p>If you are interested in the Senior Center Plus Program (Adult Day Care Centers that operate using only a social, non-medical, model), please contact the Maryland Department of Aging at 410-767-1100 or 1-800-243-3425.</p> <p style="text-align: center; background-color: #FFD700; padding: 2px;">Training</p> <p>New Provider Orientation - Update: Due to scheduling conflicts, we regret that we must cancel the Assisted Living and Adult Medical Day Care training sessions scheduled for March 13, 2020. We will be scheduling another session for early summer. We apologize for any inconvenience this creates. Please check our website for future training dates.</p>	<p style="text-align: center; background-color: #000080; color: white; padding: 2px;">Coming Soon</p> <div style="text-align: center; border: 2px solid #FFD700; border-radius: 10px; padding: 10px; background-color: #FFD700;"> <p style="margin: 0;">UPDATE YOUR CONTACT INFO</p> <div style="display: flex; justify-content: center; gap: 10px;">     </div> </div> <p style="text-align: center; background-color: #000080; color: white; padding: 2px;">Links to Resources</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Medicaid Supports Planning <input checked="" type="checkbox"/> Maryland Labor Board <input checked="" type="checkbox"/> Maryland Access Point <input checked="" type="checkbox"/> Maryland Health Care Commission <p style="text-align: center; background-color: #000080; color: white; padding: 2px;">Links to Websites</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Worker's Compensation <input checked="" type="checkbox"/> Nurse Practice Act <input checked="" type="checkbox"/> Maryland Board of Nursing <input checked="" type="checkbox"/> Medicaid Fraud Control Unit <input checked="" type="checkbox"/> Ombudsman Program <p style="text-align: center; background-color: #000080; color: white; padding: 2px;">Regulations (COMAR 10.12.04)</p> <p>Click Here for Adopted Regulations</p> <p>For copies of the accepted regulations please call: 410-974-2485, extension 3872 800-633-9657, extension 3872</p> <p>Regulations are also available at public libraries: Find your nearest public library</p>
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COVID-19 Resources

[CDC - How to Protect Yourself](#)

[CDC - If You are at High Risk](#)

[CDC - Protect Your Home](#)

[OHQC - Daily Care Connection](#)

[Medicaid Billing Information](#)

[Medicaid Waiver Information](#)

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Coming Soon



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Contact Information

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